



National Finance Center Customer Notification

Date of Notification: June 24, 2011

Subject: NFC PAYE Processing Issues Update Resolved

Database/Customer(s) Affected: CV06 and CV07

Dear Customer:

This notification is a follow-up to a notice issued earlier stating that there was a PAYE Processing issue. The issue has been resolved and the application is now available. There is no action required on the part of the customers.

Changes to Net Pay module in PAYE caused a loop. The programmers worked through issues on CVs 05 and 08. This morning, the programmers pulled one of the changes from production and restarted the jobs for CVs 06 and 07. CV06 and CV07 have completed successfully and payroll data is now available.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

JAF/M5-097/121

“Tip of the Week”

Agencies are reminded to enter their requests for manual payments/adjustments on the Manage Adjustments screen in SPPS Web and their written inquiries on the Manage Inquiries screen under Inquiry in SPPS Web. This will ensure the timely processing of these requests.